



### The Team

Lisa De Laurencio

Property Manager

James Sylvia

Maintenance Supervisor

Glenn Norsen

Maintenance Technician

**Dominique Woods** 

Cleaner

Office Hours

Monday-Friday 8:00am-5:00pm

Office Phone

(585) 505-0500

Emergency Call Service 585-340-1396











## Manager's Message

Hello! I hope everyone enjoyed their summer! It was great seeing so many of you at our 2nd annual Summer Party! Stay tuned for our next event! If you have any thoughts on community events that you'd like to see happen just let me know, I'm always open to new suggestions.

Welcome to all of our new Residents that have joined us at Kilbourn over the past couple of months!

Kilbourn has the Best Residents Ever & I want to Thank You for being YOU! We even have the best fur babies here too!







### Happenings

- M&T Bank Clothesline Art Festival. Sept. 7-8, 2024
- Pittsford Food Truck & Music Fest - Sept. 14, 12-9pm on South Main St. between State St. and Locust St. townofpittsford.org/ foodtruckmusicfest
- Rochester Fringe Festival Sept. 10-21, rochesterfringe.com
- Family Halloween Fest, Spiegel Community Center, Crafts! Games! Refreshments! Sun., Oct. 20, 2-5pm townofpittsford.org/halloweenfest
- New to Rochester? The Ultimate Fall Bucket List: Things to Do In Rochester & The Finger Lakes visitrochester.com/blog/post/theultimate-fall-bucket-list-things-todo-in-rochester-the-finger-lakes/

## Life at Kilbourn Place on East



## Good Neighbors make for Great Communities!

Refer a friend or family member to live at Kilbourn Place and receive a \$350 check after they move-in!

## Find us on **F**



Stay up-to-date on your apartment communities events, specials and activities as well as what is currently happening at Riedman Apartments. Please "LIKE" our Facebook page "Riedman Apartments" and join in on the fun!

facebook.com/ RiedmanApartmentLiving

## Resident Pet Reminders

It is a condition of your lease and the NYS Department of Health to pick up after your pet and dispose of the waste IMMEDIATELY. Please be sure to pick up after your pets.

It is a condition of your lease to always have your pets ON their leash when they are outside of your home. Please be sure to keep your pets on their leash in all hallways and common areas as well as outside.

#### **Emergency Calls Are For:**

- No heat
- Smoke detector
- No hot water
- No power (just your home)
- Water leaks
- Non-working fridge
- Plugged toilet
- Lock Outs

### Reminders

#### Common Areas

Please remember that when using the common areas, we ask that you leave the space the way you found it. That includes putting all chairs and couch pillows and furniture on the patio, back to the way you found them and all garbage in the garbage receptacle.

#### **Trash Chute**

Please make sure to securely tie your trash bags before putting them into the trash chute. If they are not tied closed then the food, cat litter, diapers, etc. spill in the chute causing the chute and compactors to be soiled which will cause flies, etc.

Please do not throw jars, bottles, cartons down the chute that still have liquid in them. They are breaking & also causing the chute to become soiled.

We appreciate your cooperation.

## Barbecue Guidelines

- Don't turn on the gas while the grill cover is closed.
- Never leave the grill unattended.
- Don't use accelerant, (lighter fluid, PAM Cooking Spray) on a lit grill.
- Don't overload the grill with too much food, this can cause a grease fire.
- Always turn off the grill when done.
- Please clean up after yourself when done grilling.

## appfolio Property Manager

Remember you can send messages to the office and put in work order requests through AppFolio. If you purchase a new vehicle, please update your vehicle information on your portal.

# Share Why You Love Living Here!

Please take a moment to complete a Google Review for Kilbourn Place! We value your feedback and want to hear about your experience. Just scan the QR code and tell us what you think!

