

November/December 2024

# Holiday Schedule

The office will be closed Thursday, November 28 and Friday, November 29 in honor of Thanksgiving. The office will be closed Tuesday, December 24 and Wednesday, December 25, in honor of Christmas.

If you have an Emergency Maintenance issue over the holiday, please call the Emergency answering service at (585) 340-1396.

## The Team

### Lisa De Laurencio

Property Manager

## James Sylvia

Maintenance Supervisor

#### Glenn Norsen

Maintenance Technician

## **Dominique Woods**

Cleaner

#### Office Hours

Monday-Friday 8:00am-5:00pm

### Office Phone

(585) 505-0500

## **Emergency Call Service** 585-340-1396



## Happenings

### Winter Activities

Rochester is a true four-season destination that embraces our cold and snowy winters. With the right jacket and boots, you can tackle the many winter activities that are available like a born-and-raised Rochesterian.

visitrochester.com/things-to-do/ outdoors/winter-activities/

### **Holiday Activities**

Enjoy the magic that comes with the holiday season, whether you're returning home for the holidays or visiting for the first time, there is so much to do in Rochester. The holiday season kicks off with a flurry of activities and special holiday-themed events as early as Thanksgiving weekend and ends with the ringing in of the new year.



# appfolio Property Manager

Remember you can send messages to the office and put in work order requests through AppFolio. If you purchase a new vehicle, please update your vehicle information on your portal.

## **Emergency Calls Are For:**

- No heat
- No hot water
- No power (just

your home)

- Water leaks
- Smoke detector Non-working fridge
  - Plugged toilet
  - Lock Outs



## The Wright House

The Wright House offers two options, renting the lower level for private events and/or providing a place for our residents' out-of-town guests to stay. Reach out early to be sure to get the date you need!

# Life at Kilbourn Place on East

## Resident Pet Reminders

It is a condition of your lease and the NYS Department of Health to pick up after your pet and dispose of the waste IMMEDIATELY.

Please be sure to pick up after your pets.

It is a condition of your lease to always have your pets ON their leash when they are outside of your home. Please be sure to keep your pets on their leash in all hallways and common areas as well as outside.

# Find us on (



Stay up-to-date on your apartment communities events, specials and activities as well as what is currently happening at Riedman Apartments. Please "LIKE" our Facebook page "Riedman Apartments" and join in on the fun!

facebook.com/ RiedmanApartmentLiving

# Good Neighbors make for Great Communities!

Refer a friend or family member to live at Kilbourn Place and receive a \$350 check after they move-in!

## Reminders

### **Common Areas**

Please remember that when using the common areas, we ask that you leave the space the way you found it. That includes putting all chairs and couch pillows and furniture on the patio, back to the way you found them and putting all garbage in the garbage receptacle.

### **Trash Chute**

Please make sure to securely tie your trash bags before putting them into the trash chute. If they are not tied closed then the food, cat litter, diapers, etc. spill in the chute causing the chute and compactors to be soiled which will cause flies, etc.

Please do not throw jars, bottles, cartons down the chute that still have liquid in them. They are breaking & also causing the chute to become soiled.

We appreciate your cooperation.

## Barbecue *(Tuidlines*

- Don't turn on the gas while the grill cover is closed.
- Never leave the grill unattended.
- Don't use accelerant, (lighter fluid, PAM Cooking Spray) on a lit grill.
- Don't overload the grill with too much food, this can cause a grease fire.
- Always turn off the grill when done.
- Please clean up after yourself when done grilling.

## Share Why You Love Living Here!

Please take a moment to complete a Google Review for Kilbourn Place! We value your feedback and want to hear about your experience. Just scan the QR code and tell us what you think!



