

# HAPPY New YEAR!

#### January/February 2025

Holiday Schedule

The office will be closed Wednesday, January 1, in honor of the New Year Holiday. The office will also be closed on Monday, January 20 in honor of Martin Luther King Holiday.

If you have an Emergency Maintenance issue over the holiday, please call the Emergency answering service at (585) 340-1396.

### The Team

Lisa De Laurencio Property Manager

James Sylvia Maintenance Supervisor

**Glenn Norsen** Maintenance Technician

> Office Hours Monday-Friday 8:00am-5:00pm

> **Office Phone** (585) 505-0500

Emergency Call Service 585-340-1396



## Happenings

Less is More, An Evening with Joss Stone - February 26 visitrochester.com/event/lessis-more-an-evening-with-jossstone/105829/

**Corning Museum of Glass – Glass Holiday Feast** – Through January 6 - Stop in to see a festive holiday meal inspired by the warmth and kinship shared at tables throughout the holiday season. Created by the Hot Glass Team, the holiday feast features meal favorites like turkey, ham, mashed potatoes, and green beans. Each year the feast grows as gaffers create and bring their favorite dishes to the table. whatson.cmog. org/seasonal/glass-holiday-feast



Holiday Magic Tour - Experience the holiday magic with a Seneca Park Zoo cart tour. Sip hot chocolate under cozy blankets while enjoying a 90-minute cart tour through the Zoo, led by our Naturalist guides. senecaparkzoo.org/holiday-tour/

**New Year's Eve Bash** - Get ready to ring in the New Year with a bang at Red White and Brew of Rochester! visitrochester.com/event/new-yearseve-bash/105811/

## Snow Reminders

- Please do not park your vehicle so either the front end or back end is overhanging on any sidewalk – This makes it difficult for a snow blower to remove the snow from the sidewalks.
- The heat in your apartment can not be turned off in the winter months. It is very important (even if you are away) that you do not turn the heat off. Your heat must be left on at 50 degrees or higher in the cold

winter months. This will prevent pipes from freezing and causing damage to your apartment and the building.

• If you are out and about at Kilbourn and feel you notice ice, slippery area, etc. please do not hesitate to reach out to the office (or your resident maintenance portal) & we will take care of it right away.

Life at Kilbourn Place on East

## Reminders

#### **Common Areas**

Please remember that when using the common areas, we ask that you leave the space the way you found it. That includes putting all chairs and couch pillows and furniture on the patio, back to the way you found them and putting all garbage in the garbage receptacle.

#### **Trash Chute**

Please make sure to securely tie your trash bags before putting



### The Wright House The Wright House offers two

options, renting the lower level for private events and/or providing a place for our residents' out-of-town guests to stay. Reach out early to be sure to get the date you need!

#### appfolio Property Manager

Remember you can send messages to the office and put in work order requests through AppFolio. If you purchase a new vehicle, please update your vehicle information on your portal.

#### **Emergency Calls Are For:**

- No heat
- Smoke detector Non-working
- No hot water
- No power (just
  - your home)

them into the trash chute. If they are not tied closed then the food, cat litter, diapers, etc. spill in the chute causing the chute and compactors to be soiled which will cause flies, etc.

Please do not throw jars, bottles, cartons down the chute that still have liquid in them. They are breaking & also causing the chute to become soiled.

We appreciate your cooperation.

## Barbecue Guidelines

- Don't turn on the gas while the grill cover is closed.
- Never leave the grill unattended.
- Don't use accelerant, (lighter fluid, PAM Cooking Spray) on a lit grill.
- Don't overload the grill with too much food, this can cause a grease fire.
- Always turn off the grill when done.
- Please clean up after yourself when done grilling.

# -Find us on 存

Stay up-to-date on your apartment communities events, specials and activities as well as what is currently happening at Riedman Apartments. Please "LIKE" our Facebook page "Riedman Apartments" and join in on the fun!

> facebook.com/ RiedmanApartmentLiving

## Share Why You Love Living Here!

Please take a moment to complete a Google Review for Kilbourn Place! We value your feedback and want to hear about your experience. Just scan the QR code and tell us what you think!





It is a condition of your lease and the NYS Department of Health to pick up after your pet and dispose of the waste IMMEDIATELY. Please be sure to pick up after your pets.

It is a condition of your lease to always have your pets ON their leash when they are outside of your home. Please be sure to keep your pets on their leash in all hallways and common areas as well as outside.



Good Neighbors make for Great Communities! Refer a friend or family member to

live at Kilbourn Place and receive a \$350 check after they move-in!

Water leaksNon-working fridge

• Plugged toilet

• Lock Outs